

Privacy & Security Policy

Abse Markets

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Licensed by the Financial Services Commission (FSC) of Mauritius

Global Business Licence No. GB25205423

Code FS-4.1 | Code SEC-2.1B — Investment Dealer (Full Service Dealer, Excluding Underwriting)

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1. Introduction

Absel Markets ("the Company") is incorporated in Mauritius under Licence No. GB25205423, with its registered address at Level 6, Ken Lee Building, 20 Edith Cavell Street, Port-Louis 11302, Mauritius. Personal data processed by Absel Markets is governed by the Data Protection Act 2017 of Mauritius. The Company is committed to processing personal data fairly, lawfully, and transparently at all times.

The Company is the data controller in respect of all personal information gathered from clients through registration, ongoing account management, email correspondence, and social media interactions. The protection and security of client personal and financial information is a matter of the highest organisational priority.

By opening an account with Absel Markets, the client expressly consents to the collection, processing, and use of their personal information as described in this Policy. Data processed by Absel Markets is:

- Collected and used fairly, lawfully, and transparently
- Processed only for clearly specified and legitimate purposes
- Adequate, relevant, and limited to what is necessary
- Accurate and kept up to date
- Retained only for as long as necessary
- Stored and processed securely using appropriate safeguards
- Not transferred internationally without adequate protections in place

2. Data We Collect and How We Use It

2.1 Absel Markets collects the following categories of personal information during account registration and ongoing management:

- Full legal name and date of birth
- Residential address and email address
- Telephone and mobile numbers
- Passport, national identity document, or driver's licence details
- Financial information including annual income, approximate net worth, and source of funds
- Employment and occupational information
- Trading experience and financial knowledge assessments

2.2 This information is collected to verify identity, assess appropriateness for opening a leveraged trading account, comply with regulatory KYC and AML obligations, and provide a personalised trading experience.

2.3 With the client's consent, Absel Markets may send information via SMS, push notification, email, or in-app notification. Clients may withdraw consent or manage notification preferences at any time through the client portal.

3. Affiliates and Partners

3.1 Absel Markets may enter into partnership and affiliate arrangements with third parties who offer products or services of value to clients. Personal information may be shared with such partners only where required to deliver a requested service, and is strictly limited to the purpose specified in the relevant agreement. Absel Markets does not sell personal data to third parties for their own commercial purposes.

4. Prevention of Financial Crime

4.1 Where required by applicable law or court order, Absel Markets may disclose client personal information to governmental, regulatory, or law enforcement authorities, including the Financial Intelligence Unit (FIU) of Mauritius and the FSC. Such disclosure is made solely in fulfilment of statutory obligations under FIAMLA 2002 and related regulations.

5. Third-Party Data Transfers

5.1 Absel Markets does not sell, rent, lease, or otherwise commercially disclose client personal information to third parties except where required by law, to protect legal rights or platform integrity, to service providers engaged for business functions (who are contractually bound by strict confidentiality obligations), or in connection with a corporate transaction.

6. International Data Transfer

6.1 The nature of Absel Markets' operations may require personal data to be processed in jurisdictions other than Mauritius. In all such cases, appropriate safeguards are in place, including contractual protections and adherence to the standards of the jurisdiction with the most stringent applicable requirements.

7. Security Measures

7.1 Absel Markets employs a range of technical and organisational measures to protect personal and financial data against unauthorised access, including SSL encryption, secure server infrastructure, access controls, regular security assessments, and staff training on data security obligations.

7.2 Clients are responsible for maintaining the security of their account credentials. Absel Markets will never request a client's password by email or telephone.

8. Limitation of Responsibility

8.1 Where a client chooses to engage with a third-party company linked from the Absel Markets website, any personal information shared with that third party falls outside the scope of this Privacy Policy. Absel Markets is not responsible for the privacy practices of third-party websites.

9. Marketing Communications

9.1 Absel Markets may use client data to provide information about products, services, and market developments with the client's prior consent. Clients may opt out at any time by contacting client services or managing their preferences within the client portal.

10. Digital and Social Media Channels

10.1 Clients may contact Absel Markets through the website, live chat, social media platforms, or instant messaging services. Clients will be asked to provide personal information to verify their identity and respond to queries. This information is stored securely and not shared with third parties without prior written consent.

11. Staff Training

11.1 Absel Markets provides regular training to all staff on data protection and privacy obligations. Data protection breaches — whether deliberate or through negligence — are treated as serious disciplinary matters.

12. Telephone Call Recording

12.1 Telephone calls with Absel Markets may be monitored or recorded for the purposes of verifying instructions, resolving disputes, meeting regulatory requirements, improving service quality, and detecting fraud. Clients are notified of call recording at the commencement of any recorded call.

13. Client Rights

13.1 Under the Data Protection Act 2017, clients have the following rights:

- Right of Access — to request a copy of all personal data held by Absel Markets
 - Right to Rectification — to request correction of any inaccurate or incomplete personal data
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- Right to Erasure — to request deletion of personal data, subject to legal retention obligations
- Right to Restriction — to limit the use of personal data for direct marketing purposes

13.2 To exercise any of these rights, clients should submit a written request to support@abselmarkets.com. Absel Markets will respond within 30 days of receiving a valid request.

14. Data Retention

14.1 Personal data is retained only for as long as necessary to fulfil the purpose for which it was collected. Client account data is retained for a minimum of five years following account closure in compliance with AML record-keeping obligations under FIAMLA 2002. Upon expiry of the retention period, data will be securely deleted or anonymised.

15. Policy Updates

15.1 Absel Markets may revise this Privacy and Security Policy from time to time. Clients will be notified of material changes by email. Continued use of the Company's services following notification of any change constitutes acceptance of the updated Policy.

15.2 Questions regarding this Policy should be directed to support@abselmarkets.com.